

High Flyer Program 2010



Information Package



CONCEPT

In 2007, Kenvale College in partnership with the Radisson Plaza Hotel Sydney, the Federal Government's Career's Advice Australia initiative, the NSW Business Chamber, and the North West Business and Education Network started a great educational opportunity for Year 12 hospitality students known as The High Flyers Program.

Since then, the program has screened more than 150 students from 33 different schools throughout Sydney and given 50 students the opportunity to run their own Gala dinner at one of Australia's top five star hotels: The Radisson Plaza Hotel Sydney.

The program offers twenty students the chance to win one of two scholarships to Kenvale College through a work experience selection process at the Radisson Plaza Hotel, Sydney. One student will win a full scholarship to Kenvale College's Advanced Diploma Program (Hospitality and Event Management); the second student will receive a full scholarship to Kenvale College's Commercial Cookery Program (Certificate III Commercial Cookery/ Diploma hospitality).

The selection process involves: an application form, a panel interview, a three day training program at the Radisson Plaza Hotel, Sydney and putting on a gala dinner at the Hotel.

RADISSON PLAZA HOTEL SYDNEY

The Radisson Plaza Hotel Sydney is an intimate, boutique style, 5 star hotel housed within a heritage-listed building that is located in the heart of the city. The hotel's stunning sandstone facade dates back to the 1800s, and the building was once home to Fairfax newspapers and the Bank of New South Wales. Guests will appreciate this Sydney hotel's convenient location in the CBD (central business district) with many of Australia's top companies and famous Sydney sites on its doorstep.

The hotel features 362 stylish guest rooms, eight meeting rooms, two award winning restaurants, a lobby bar and a health club.

KENVALE COLLEGE

Established in 1971, Kenvale College is Australia's first private Hospitality College. Kenvale, a non-profit College is committed to meeting the needs of the Australian Tourism, Hospitality and Event Industries. Kenvale College graduates have a 100% success rate in finding employment in the industry.

As Australia's first private College of Tourism and Hospitality Management, and a founding member of the Australian Association of Hotel Schools, Kenvale has been leading the way in excellence in education in its field. With its unique industry placement structure, experience is integrated into the program in a way that allows students to gain a practical knowledge that is consistently applied to the real world.

COURSE STRUCTURE & TIMING

1. Year 12 hospitality students apply to the High Flyer Program by submitting the enclosed application form and any other materials. **Due date: April 1st, 2010**
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2. Applications are ranked and students are called for a panel interview. The skills assessed include listening & communication skills, leadership & team building and service attitude. **Panel interviews: Week beginning April 19th, 2010**
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3. Top twenty students are selected to participate in three days workplace training in either the kitchen or food and beverage. While at training students are assessed. **Training Sessions: July 1st to July 3rd, 2010**
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4. Students's prepare and host a gala dinner and final assessments are carried out. **Gala dinner: July 3rd, 2010**
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5. Two top students are selected and announced at the Gala dinner. All other participants receive a \$500 voucher towards their fees at Kenvale College should they apply and be accepted by the College.

STUDENT SELECTION

All domestic Year 12 are able to apply. Preference will be given to those students who are currently undertaking Hospitality or Tourism as HSC subjects, however all students interested in this industry are encouraged to apply.

Career Advisors and/or VET teachers are encouraged to select those students who see themselves working in the industry. Students must show the following attributes: communication skills, leadership & team building, and a hard working and service attitude.

To apply students will need to submit an application highlighting their skills, attitude and passion for the events industry. The submission must include the **High Flyer Program** application form as well as a personal profile submission in any format e.g. written, video, power point, etc.

All applications will be sent to the Radisson Hotel for pre-screening where a panel will assess content, presentation and commitment to the industry. All applications must contain an application form.

After pre-screening, an industry and College panel will carry out a group interview process to select twenty students. The interview process brings together eight to ten students at a time.

The top twenty students are then selected and placed in groups of ten in the following departments: Food & Beverage and Kitchen. Students are then trained in their department of expertise in preparation for the gala dinner. During training students are assessed.

At the gala dinner, one student will be selected as winner in each group. The winner from Food and Beverage will be awarded a full scholarship to study the Advanced Diploma of Hospitality and Event Management at Kenvale College. The winner from Kitchen will be awarded a full scholarship to study Certificate III Commercial Cookery/ Diploma Hospitality at Kenvale College. Both students will have their industry placement at the Radisson Plaza Hotel Sydney.

STUDENT TRAINING

Food and Beverage Students

- 1) Session 1 – Thursday July 1, 2010; 9.30am – 12.30pm
 - Hotel Induction (Back of house tour, occupational health and safety policies and hotel overview)
 - Briefing with Hotel Food & Beverage Department
 - Table and Room Set Up
- 2) Session 2 – Friday July 2, 2010; 9.30am – 12.30pm
 - Table Service (Place settings, cutlery arrangement, napkin folds)
 - Food service techniques
- 3) Session 3 – Saturday July 3, 2010; 2.00pm – 12.30am
 - Table Service (Wine and beer service, water service, Plate carrying, Tray carrying)
 - Event Program (Set Up and Service: preparation of the banquet room for dinner & service)

Kitchen Students

- 1) Session 1 – Thursday July 1, 2010; 9.30am – 12.30pm
 - Hotel Induction (Back of house tour, occupational health and safety policies and hotel overview)
 - Briefing and Planning with Executive Chef (How to plan a menu best suited to a three course plated dinner; Plan menu for the Gala Dinner; Allocation of tasks and roles for the preparation)

- 2) Session 2 – Friday July 2, 2010; 9.30am – 12.30pm
 - Entrée and Dessert (Preparation of the cold entrée and dessert for the Gala Dinner)
- 3) Session 3 – Saturday July 3, 2010; 11.00am- 3.00pm and 6.00pm- 10.00pm
 - Mise En Place – Main Course
 - Gala Dinner Service (Cooking and serving of dinner and kitchen pack down)

INTERVIEW PANEL

Students will be assessed by a four or five people panel in the following attributes:

- Presentation (grooming, appearance, punctuality)
- Introductions (clear, confidence, grammar, pronunciation)
- Pairs Activity (communication, rapport, listening)
- Group Activity (team work, leader / follower)
- Final Interview (Personality & attitude)

STUDENTS TRAINING MATRIX

Students will be ranked in the following areas of performance:

- Personal Presentation & Professional skills
- Attitude
- Technical skills & Development
- Participation
- Teamwork
- Long term employment in the industry





HIGH FLYER PROGRAM APPLICATION FORM

Send application form together with any relevant supporting documents to:

High Flyer Program
Radisson Plaza Hotel
27 O'Connell Street
Sydney NSW 2000

PERSONAL DETAILS

Title Ms /Mr Surname _____

Given Name: _____

Date of birth: / / (DD/MM/YY) Citizenship: _____

Address: _____

Suburb: _____ Post Code: _____

Telephone () _____ Mobile: _____

Email: _____

Medical conditions, which may influence / affect your ability to engage in this program:

Give a personal profile of yourself (family, interests, ambitions, achievements, etc)

WORK EXPERIENCE

Outline any work experience/ job you have had in the past, not including work placement

Describe briefly what you think is required to succeed in the events industry

EDUCATION

School Attending: _____

Teacher who recommends this application: _____

Subjects currently studying and latest school results

SUBJECT	MARK

PARENTS/ GUARDIAN DECLARATION

'I hereby give consent for my child to participate in Hunter High Flyers. I agree to and provide permission for the photographic, video, audio or any other form of electronic or written records of my child for and on behalf of the Radisson Plaza Hotel and Kenvale College.'

Parent/ Guardian must make themselves available to be contacted in an emergency during the student's training program. It is thus imperative to provide correct contact numbers for at least one, preferably two, parents or guardians.

Applicant's Signature/ Date

Parent/ Guardian (Signature/ Mobile No)

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